

## **PROFIDANCE – RETURN POLICY**

Course places are non refundable, once booked. In the event of ProfiDance cancelling a course, we will offer a choice of refund or the availability of an alternative venue or class offered.

In the event of ProfiDance having to cancel classes, due to illness, unavailability of room, etc. these classes will be added to the end of the course, although we would endeavor to hold them in the same venue, dependent on availability.

When booking online we provide confirmation by way of to the email address supplied. Evidence of e-mail dispatch will be accepted as evidence of receipt.

You can contact us at any time to update your preferences by writing to or calling customer services (+353 86 8777 7191), or by sending an email to [dance@profidance.com](mailto:dance@profidance.com)

This policy should be read and the general terms and conditions that apply to your use of ProfiDance's Services.

The Regulations on Certain Aspects of the Sale of Consumer Goods and Associated Guarantees 2003.

For any customer services queries it is company policy that these must be put in writing to the office, or emailed to [dance@profidance.com](mailto:dance@profidance.com)